

100

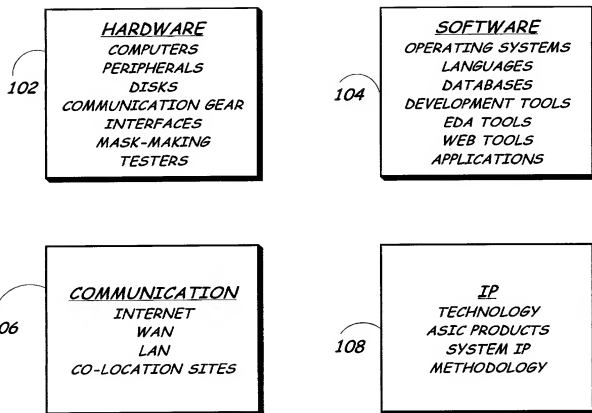


FIG. 1

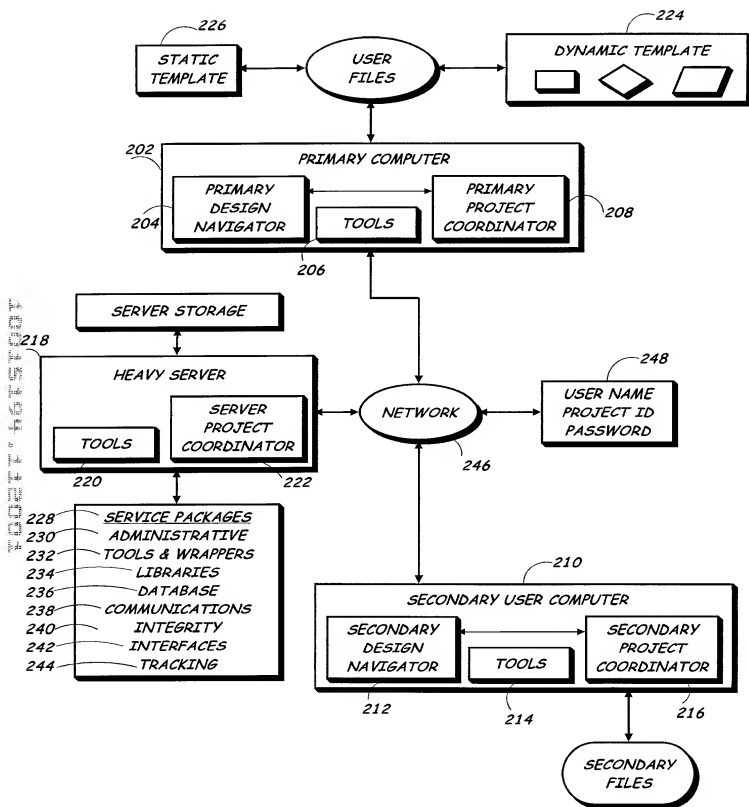


FIG. 2

300

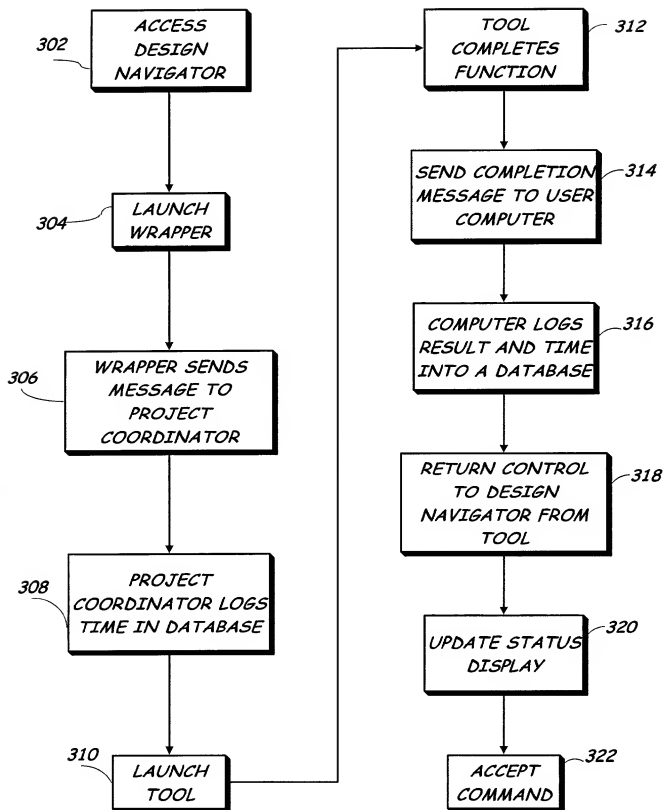


FIG. 3

400

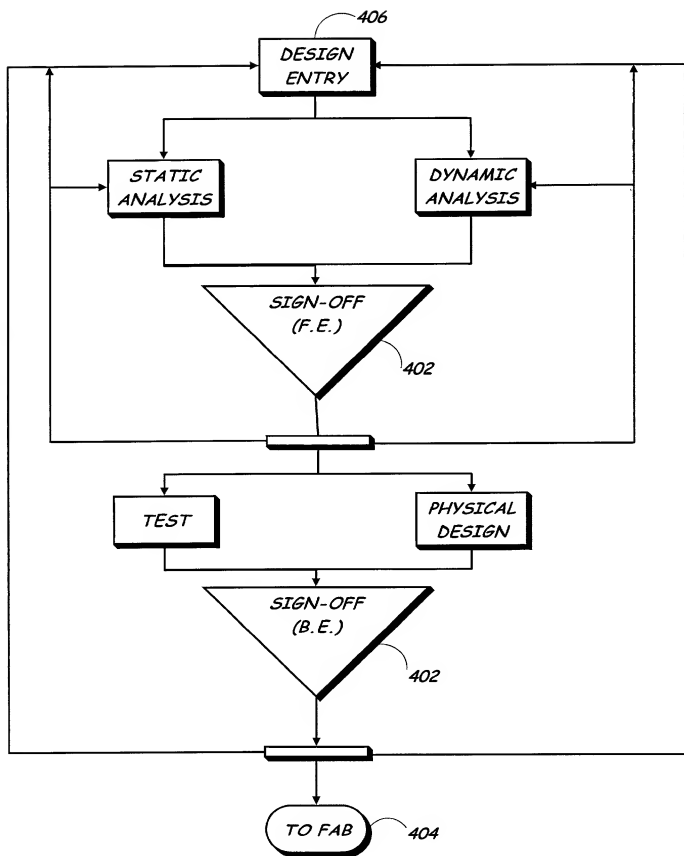


FIG. 4A

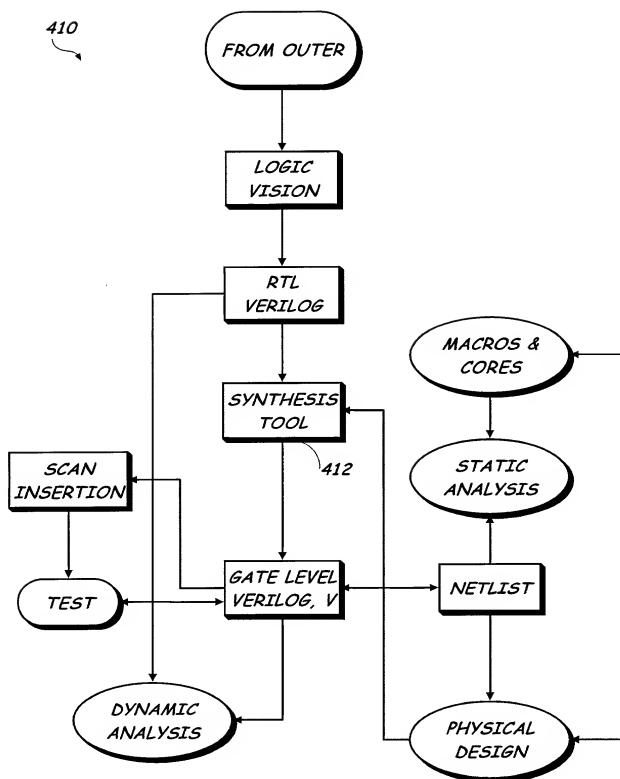


FIG. 4B

420

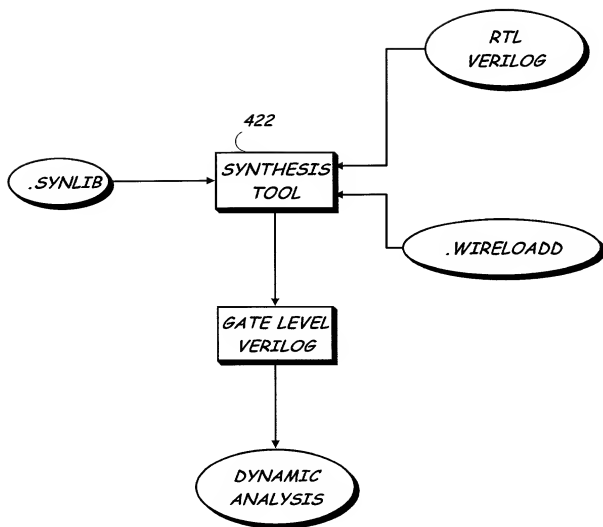


FIG. 4C

500

502

GLOBAL  
 NO. OF USERS  
 NO OF PROJECTS  
 NO. OF SERVERS  
 TOTAL SERVER TIME  
 TOTAL SERVER TIME (NORMALIZED)  
 AVERAGE SERVER TIME/PROJECT

504

BY PROJECT  
 PROJECT STATISTICS  
 NO. OF USERS  
 SERVERS USED  
 TOTAL PROJECT SERVER TIME  
 SERVER TIME/USER  
 NO. OF TOOL RUNS  
 TOOL RUNS/USER  
 PERCENTAGE CRASHED  
 PERCENT USEFUL TIME

506

BY SERVER  
 TYPE OF SERVER  
 SERVER UP TIME  
 NO OF TOOLS RUN  
 AVERAGE SERVER TIME/TOOL RUN  
 NO. OF TOOL CRASHES  
 PERCENT SERVER USEFUL TIME

508

BY TOOL  
 NO. OF TOOL RUNS  
 NORMALIZED AVG. SERVER TIME/RUN  
 NO. OF TOOL CRASHES  
 PERCENT USEFUL TIME

510

CROSS-CORRELATIONS  
 CRASHES VS. PROJECT  
 CHARACTERISTICS  
 SYSTEM USAGE VS. PROJECT  
 CHARACTERISTICS  
 SYSTEM USAGE VS. NO. OF SITES

512

OTHER

FIG. 5